

ASSIA's QoE Platform by the numbers

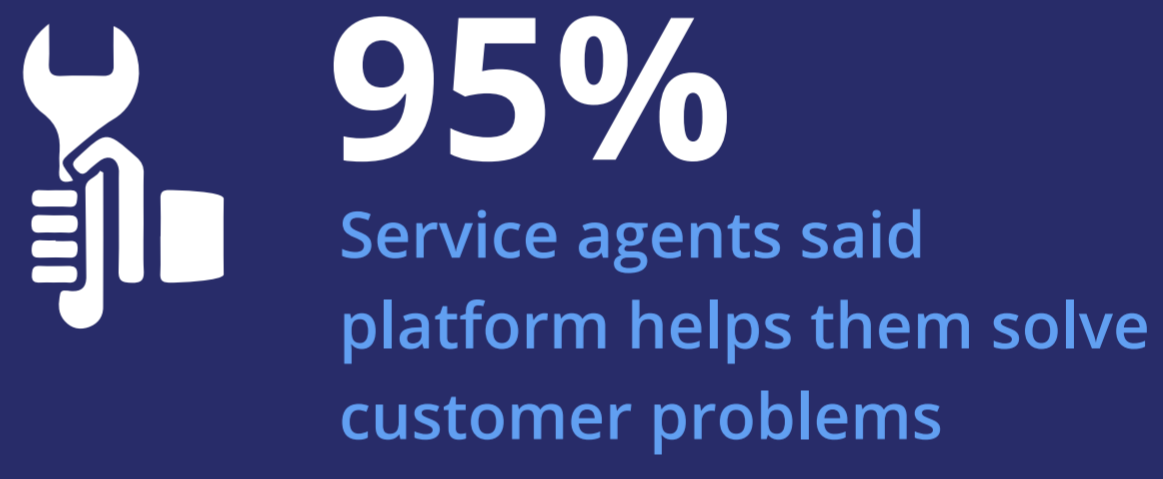
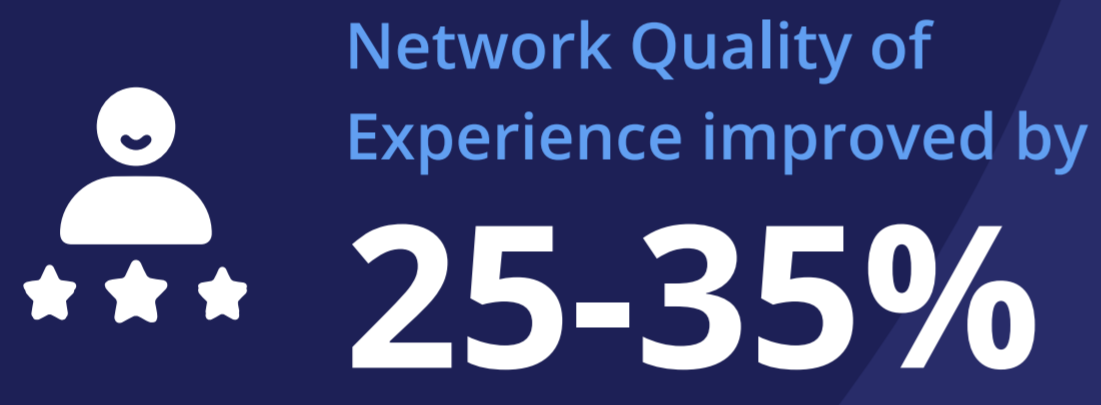
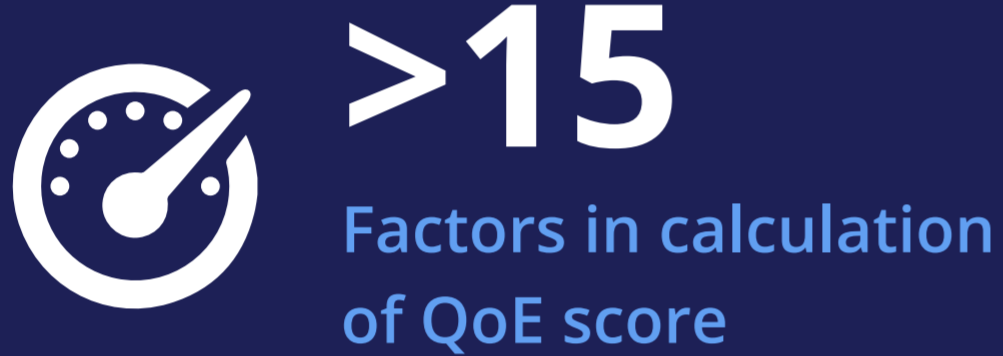
Real-world ASSIA customer metrics from call centers, dispatches, and customer behaviors derived from a sampling of millions of subscriber lines around the world.



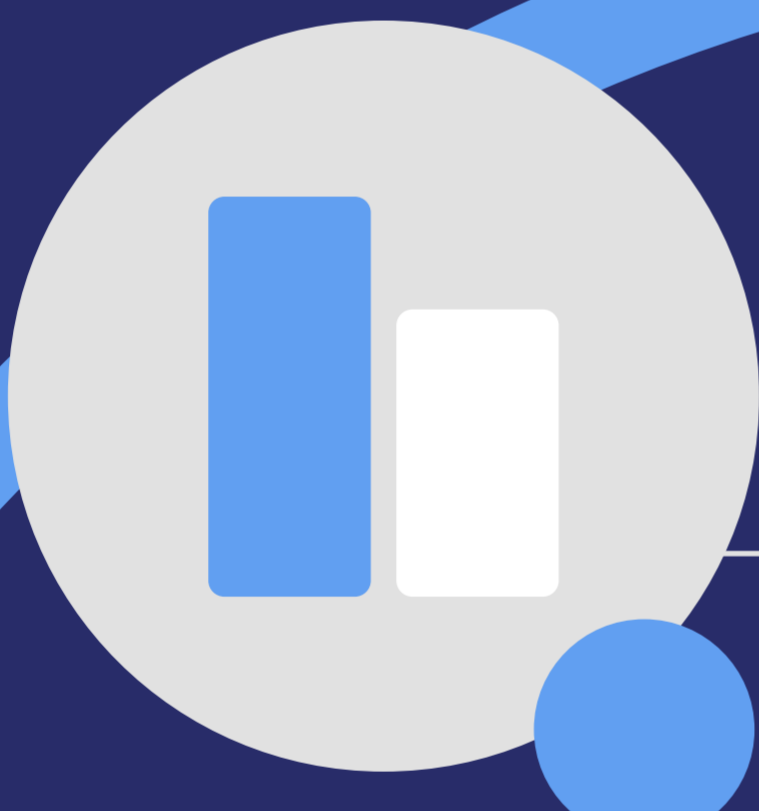
Challenges with legacy solutions

- ✗ Dispatches that do not fix the problem
- ✗ Repeated calls from subscribers
- ✗ Costs of upgrading gateways & network equipment
- ✗ Giving customers a better customer experience
- ✗ Mix-and-match hardware compatibility
- ✗ Identifying the right problem causing network performance issues

The benefits of ASSIA's QoE Platform



The ASSIA QoE Platform allows you to identify which customers to upsell to and provide a great experience that customers want to buy.



Reduced customer service calls
30-50%

The ASSIA QoE Platform helps you reduce costs for customer support, truck rolls, and installations.



ISPs who used ASSIA's QoE Platform were able to resolve more subscriber problems remotely.



When truck rolls are required, the field technician has the information they need to know exactly what to fix.

Reduction in number of subscribers experiencing interference
80%

Reduced subscriber coverage issues by
70%

