



ASSIA's CloudCheck® Software Platform to Manage Residential Wi-Fi Networks for TELUS

REDWOOD CITY, Calif. – MAR 12 2018 — [Adaptive Spectrum and Signal Alignment, Inc. \(ASSIA®\)](#), the market leader of broadband and Wi-Fi diagnostic and optimization software solutions to carriers and cable operators, announces deployment of ASSIA's CloudCheck® residential Wi-Fi management solution at Canadian telecommunications provider, TELUS.

ASSIA's CloudCheck Wi-Fi software solution is being deployed across TELUS' extensive network in Western Canada, including its advanced PureFibre network. CloudCheck allows TELUS call center agents and field technicians to proactively detect and resolve subscriber Wi-Fi issues, while optimizing Wi-Fi performance for their subscribers.

The CloudCheck optimization solution is based on a scalable cloud and agent-based architecture that provides real-time diagnostics, self-healing, and optimization of Wi-Fi networks. Network analytics, extensive APIs, and a mobile APP allow call center agents and field technicians to gain deep visibility and control of the subscriber network.

“ASSIA's CloudCheck software enables TELUS' network operations and customer care teams to gain the visibility they need to diagnose and proactively resolve subscriber Wi-Fi issues,” said Tabraiz Ghani, Director of Internet Product and Business Enablement at TELUS. “The CloudCheck solution allows TELUS to confidently deliver the high-performance, reliable Internet and Wi-Fi services our subscribers expect.”

With the selection of CloudCheck as its Wi-Fi management platform, TELUS adds to the suite of ASSIA software products already deployed at the carrier, including DSL Expresse® and Outside Plant Management for diagnostics and optimization of their broadband access networks.

About ASSIA®

ASSIA® is the market share leader and trusted partner of management and optimization software solutions for global broadband and residential Wi-Fi networks. ASSIA's Expresse® broadband system enables Internet Service Providers to reduce subscriber care costs while increasing customer satisfaction and adoption of additional revenue-generating service tiers.

ASSIA's ClearView® software provides end-to-end broadband and Wi-Fi analysis and recommends appropriate steps for call-center agents and field technicians to effectively and efficiently resolve network issues. ASSIA's CloudCheck® Wi-Fi optimization software enables service providers and enterprises to deliver quality digital experiences over residential Wi-Fi networks. ASSIA has more than 100 million broadband households under contract worldwide. For more information, visit www.assia-inc.com.

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“ASSIA” is an acronym for “Adaptive Spectrum and Signal Alignment, Incorporated.”

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